Some Notes & Tips for the Mentor-Intern-Administrator Scenarios CIT Mentor Forum, March 18, 2024

Breakout Room Instructions and Sample Scenarios here:

Mentor-Intern-Administrator Scenario Breakout Room Instructions

See full Padlet of CIT Mentor Suggestions here:

https://rcsdk12.padlet.org/1266650/CITMENTORADMIN.

Review information in Mentor Handbook, page 37 and Slide 13: Mentoring Models.

GENERAL NOTES on Mentor-Admin situations:

- The vast majority of our Mentor interactions with Administrators are respectful and constructive.
- Very important to make the monthly contact/email to Admin to keep communications open.
- Don't do anything that, if your Intern found out about it, would make your Intern feel that you betrayed your Intern's trust.
- Share with the Intern that you will be communicating with the Admin; share the reason, the limitations, and the content of any additional communication with Admin.
- Avoid discussing Admin with your Intern via email or text.
- Try to include Interns in meeting with Admin if at all possible. Your first role in those settings is as a listener, maybe taking notes when appropriate.
- Focus on the legitimate classroom practice issue raised by Admin. Don't try to strategize how to "satisfy" the Admin. Meet the student or instructional need.

When Admin tells you to "fix" the Intern:

- Avoid "Defending" the Intern.
- "Thank you for sharing this. I will address it with [the Intern]."
- "Have you shared this concern with [the Intern]?

When Admin asks you to share information.

- "I am required to maintain confidentiality in my work with my Intern."
- "I am obligated to address any concerns you share with my Intern, but I also must preserve confidentiality with my Intern."

When Admin wants to share information with you "off the record," to be kept from your Intern:

- Remind Admin (immediately!) that anything shared with you must be shared with your Intern.
- If something is shared with you inappropriately, the goal should be to restore full transparency. If unsure, consult with the Director or an experienced mentor colleague.

-More on Back-

When Admin should tell Intern directly:

- "Have you shared this with [the Intern]?"
- "You may wish to share this directly with [the Intern]."
- "It would be helpful for you to share this with [the Intern]. It would be valuable for [the Intern] to hear it from you."
- "It would be more appropriate for you to share that directly with [the Intern]."
- "I would be happy to sit with you and [the Intern] to discuss this further."

When Admin addresses issues that may not be appropriate (interpersonal, social, "fitting in"):

- "Do you feel this is affecting the Intern's performance in the classroom? How so? I can focus on that."
- "I can address any concerns related to classroom performance or work with students."

When to get RTA involved:

- Contract issue, building safety, conditions issue, discipline/evaluation issue.
- Keep "intern" out of "line of fire."
- Never discourage Intern from contacting RTA. Try to avoid Intern being the "lightning rod."

Some ideas for proactive communication with Admin:

- Again, very important to make the monthly contact/email to Admin to keep communications open.
- In monthly email, using "we" and "us" to frame interactions.
- Be clear that in order to meet your obligation to maintain trust and confidentiality with your Intern, anything the Admin shares must be shared with the Intern.

When dealing with Admin, we will not always react "perfectly" in the moment ...

- Understand the Stress Response: Fight, Flight, Freeze, Fawn.
- Hindsight/Regret/Self-incrimination is less important than Reflection.
- You have earned some Grace. You're human.
- It may be necessary to repair a breach of confidentiality. Reach out for help with this when needed.

