Career in Teaching
Guidebook for Interns and Teachers Requesting Professional Support from a CIT Lead Teacher-Mentor

“We delight in the beauty of the butterfly, but rarely admit the changes it has gone through to achieve that beauty.” ---Maya Angelou

* updated September 2019
September 2019

Welcome to the Rochester City School District!

Thank you for joining our RCSD family, and thank you for joining our effort to educate, support, and celebrate our 27,000 wonderful Rochester students. Through unsurpassed collaboration and high expectations, we will work together with a shared passion for our students’ success.

You will play a critical role in changing the narrative in our district. With a laser-like focus on teaching and learning, you will use our instructional learning framework to strengthen best practices in literacy, use of the workshop model, formative assessments, and culturally responsive practices. Our students will flourish when teachers, families, and community members work together to make great learners.

To succeed in this effort, we must operate as a real family -- a group who genuinely loves, trusts, cares about, and looks out for one another. We are proud to support you with the Career in Teaching (CIT) mentor-intern program. RCSD’s thirty-year partnership with the Rochester Teachers Association pairs you with a CIT Lead Teacher-Mentor who provides customized, intensive support, helps you acclimate to our district, and facilitates your professional growth.

Established in 1986, CIT has earned national recognition and served thousands of new teachers, resulting in significantly higher retention of new teachers. This positive example of successful district-union partnership will provide you with guidance, encouragement, and inspiration as you begin your work in this challenging and rewarding career.

Thank you for your dedication to our students, and best wishes for a incredible school year.

Respectfully yours,

Terry J. Dade
Superintendent of Schools
Dear Colleagues:

More than twenty years ago we proposed to the district the establishing of a Peer Assistance and Review (PAR) program as a cooperative effort to involve teachers in monitoring the quality within their own ranks. Half a year later, we negotiated an Internship Program for new teachers and an Intervention plan for tenured colleagues experiencing severe difficulties with their teaching performance. In 1988, the PAR program was incorporated into the Career in Teaching (CIT) Agreement. Both the Internship and Intervention plans were modeled after similar programs pioneered by teachers and their union in Toledo.

The Internship program in Rochester has been, and continues to be very successful. Over the years more than 3000 new teachers have benefited from assistance provided by accomplished veteran colleagues. While approximately 8 percent of intern teachers were not recommended to continue in our district, 92 percent became better equipped to meet the high standards that we are setting here for our profession. Significantly, when asked in a year-end survey where they see themselves ten years from now, 84 percent say, “as Lead Teachers!”

Nearly 80 percent of all beginning teachers in this nation leave teaching before their tenth year of teaching. That makes our occupation a revolving door “procession” more than a real profession. The Internship program helps us to beat those odds. New teachers need not learn their job by trial and error here: they are ushered in and learn their habits from their best colleagues. It is little wonder that the Internship program is one of our most successful reforms.

The Rochester Teachers Association remains a strong proponent of the Internship program and peer review because we are striving to build a more genuine profession for ourselves and for future teachers. But there can be no genuine profession without professional autonomy. Such important decisions as who should enter and remain in our profession need not be regulated to non-practitioners or former practitioners only. Nobody knows the difference between good teaching and bad teaching better than the best teachers themselves. We care deeply because this is our profession and these are our colleagues.

Through such efforts as peer review and the Internship program, we in Rochester are seeking to put teachers at the center of their own work. The beneficiaries will be our present and future colleagues, and especially our students.

Sincerely,

Adam Urbanski, President

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www.rochesterteachers.com

Local 616 • Affiliated with the New York State United Teachers, the American Federation of Teachers, and the National Education Association
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Career in Teaching
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Career in Teaching
Guidebook for Interns and Teachers Requesting Professional Support

What is the purpose of this guidebook?
The purpose of this guidebook is to familiarize teachers with the support offered by the district’s Career in Teaching (CIT) program. CIT uses Peer Assistance and Review (PAR) to provide mentoring services to Interns (teachers new to the Rochester City School District), Residents (teachers who have completed their internship), and Professionals (tenured teachers).

What is the Career in Teaching Program?
The Career in Teaching Program is a collaborative effort between the Rochester City School District (RCSD) and the Rochester Teachers Association (RTA) to revitalize instruction by creating a true profession for teachers. This award winning program was negotiated in the spring of 1988 and has been a model for districts across the country as well as internationally.

The intent of the Career in Teaching Program is to help improve public education in Rochester by providing an opportunity for exemplary teachers to inspire excellence in the profession, share their knowledge and expertise with others, and actively participate in instructional decision-making without leaving the classroom.

The program also establishes a method for developing and maintaining the highest caliber teaching staff in Rochester City Schools. The current CIT program incorporates provisions from the district’s previously negotiated Peer Assistance and Review (PAR) Program, which ran from 1986 to 1988. The PAR Program was a pilot project designed to provide internships for new teachers and intervention for tenured teachers in need of assistance. In addition to assisting Interns, mentors were also charged with the responsibility of recommending for or against an Intern’s continued employment with the district (advancing to the level of Resident teacher),

Development of the PAR Program agreement began in the summer of 1985. The proposed program required changes in working conditions necessitating bi-lateral negotiations between the RCSD and RTA. The provisions of the PAR Program agreement were finalized in March of 1986. In May, the Board of Education adopted, and the RTA Representative Assembly ratified the agreement for the 1986-87 school year. The success experienced by the PAR Program led the RCSD and RTA to develop and expand the peer assistance and review concept. The result was the Career in Teaching Program.

Concurrent with the development of Rochester’s PAR Program, the New York State Legislature amended a section of State Education law to provide for a New York State Mentor Teacher-Internship Program (MTIP). After the NYS MTIP was developed, the State Department of Education mandated one-year internships as part of the professional certification process. By funding and observing local pilot projects, the State hoped to identify problems, issues and successful aspects of a variety of internship models.

The 1988-89 school year was the first year of operation for the current CIT Program. In addition to the mentor services provided to Interns, CIT now also serves non-tenured Resident teachers and tenured teachers who seek Professional Support, tenured teachers who are recommended for Intervention, and teachers requesting Independent Evaluation as part of their evaluation.
Who qualifies to be an Intern in the Career in Teaching Program?

According to the New York State Commissioner’s Regulations (Section 100.2), New York State mandates that all teachers with Initial Certification, hired as a .22(FTE) or more, must have a mentor during their first year of teaching. This includes probationary and contract substitute teachers. Additionally newly employed teachers with previous experience in other districts are also eligible to receive mentoring. A teacher can be designated as an Intern regardless of experience in the teaching profession or salary level.

Who governs the Career in Teaching Program?

The CIT Program is governed by a 12 member joint governing panel – the CIT Panel – composed of 6 members appointed by the Superintendent and 6 members appointed by the RTA President. The CIT Panel implements policy, delineates roles, responsibilities and success measures for each career development stage, and monitors and documents the effectiveness of the CIT Program. The Panel also recommends methods of addressing systemic issues affecting the Career in Teaching Program.

What is a Lead Teacher?

The CIT Program oversees a Teacher Career Ladder with four development stages: Intern, Resident, Professional and Lead Teacher. Assignment to the first three career levels is based on teacher certification, tenure and experience in teaching. All RCSD full time teachers participate in the Career in Teaching Program. For example, newly hired RCSD teachers are considered Interns for their first year in the district. After successful completion of the internship year (as determined by the CIT Panel based on recommendations of an intern’s administrator and mentor), they become Residents until they have received both Professional New York State certification and tenure in the district. Professionally certificated, tenured district teachers are Professional Teachers. Professional status is a prerequisite for applying for Lead Teacher positions.

Lead teachers are chosen through an open, competitive process to assume additional responsibilities in the district. Lead Teacher assigned as Mentor was the first lead teacher position in the district. There are now many different lead teacher roles, all staffed by excellent practitioners.

What are the types of Lead Teacher-Mentors and what are their roles?

The RCSD has three different types of mentors: a) Lead Teacher assigned as Mentor, b) School-based Mentor, and c) Special Area Mentor. The Lead Teacher assigned as Mentor is released from some regular classroom responsibilities. Each mentor has a caseload of four-five interns or more depending on the amount of release time.

To extend the capacity of the mentor program, especially after the school year begins and in certification areas with too few interns to activate a mentor with release time, the CIT Panel established two additional mentor positions: the Lead Teacher assigned as School-based Mentor and the Lead Teacher Assigned as Special Area Mentor.

School-based Mentors provide assistance and support to one or two intern teachers in their own school. Interns may include inexperienced teachers, as well as teachers new to urban teaching and teachers who have changed certification areas or levels. Unlike the traditional model, these mentors do not receive release time from their regular teaching assignment. Instead, the mentor receives per diem release time to provide for conferences, guided observations, professional development opportunities, etc. Both types of mentors are expected to complete all necessary assessment materials of interns.
**Special Area Mentors** provide assistance and support to one intern-teacher in their certification area but not necessarily in the same building. In special areas, the intern-teacher may be itinerant or the only teacher in their tenure area located in the building, e.g., counselors, Social workers, psychologists, or library media specialists. Interns may include inexperienced teachers as well teachers new to urban teaching and teachers who have changed certification areas or levels.

Who determines whether a teacher is designated as an Intern and whether a teacher receives the assistance of a Mentor?

The CIT Panel or its designee determines the career development level for each full-time RTA-unit teacher who receives a probationary or substitute contract. The Panel has designated the responsibility of recommending the career level status of newly hired teachers to the Department of Human Capital Initiatives (HCI). When completing the **Recommendation for Employment**, an HCI Director is responsible for recommending the new teacher’s appropriate career level status. This information is submitted to the CIT Program Director so that mentor assignments can be made. Any questions by teachers or administrators concerning eligibility for mentor services should be referred to the Mentor Program Director.

What is the intent of an Internship?

Establishing a corps of the highest caliber teachers is a shared goal of the RCSD and RTA. Incorporating internship as a career development level in the Career in Teaching Program reflects the District’s and Union’s belief that teachers in their first year with the district should be given the best possible opportunities for professional development and success. Internships are designed to:

a) **Inspire individual and professional excellence,**
b) **Induct newly hired teachers into the district, the profession and the community,**
c) **Communicate to interns the district’s mission and values,**
d) **Assist interns in developing in the following Annual Professional Performance Review (APPR) areas: Planning and Preparation, Classroom Environment; Instruction, and Professional Responsibilities,**
e) **Help interns to develop the skills necessary to work effectively in an urban environment,** and
f) **Encourage interns to develop collegial relationships.**

How long is an Internship?

Internships last for one full year. An internship may span across multiple school years for new teachers employed after the school year starts. In special cases, the CIT Panel may extend the internship into a second full year. When this is done, the intern teacher may also agree to a one-year extension of his/her probationary period.

How are Interns paired with Mentors?

Interns are paired with mentors based on common certification areas. In some instances, when a mentor is not available in an intern’s area of certification, the Intern will be assigned a mentor, who while certified in another area, is knowledgeable about classroom management and instruction, and will introduce the Intern to professionals in his/her certification area.

How often does an Intern see his/her Mentor?

Mentors are responsible for scheduling regular visits with Interns. Most mentors are **School-based or Special Area Mentors** and do not have release time from their regular teaching schedules. Therefore, Mentors and Interns are encouraged to meet during lunch hours, planning time, before or after the school day, etc. In addition, per diem release time is available to both Mentors and Interns for classroom observations, conferencing, and professional development.
activities. *School-based Mentors* usually work with one or two Interns. A small number of mentors are released from part of their teaching schedule and are assigned a larger number of Interns at multiple work locations. Mentors visit with Interns depending on their schedules and the Intern’s needs.

**How does a Mentor know an Intern’s needs?**

At the start of the internship, a Mentor and Intern together complete the Intern Self-Assessment (see Appendix). This provides background information regarding areas of strength and areas that an Intern would like to develop within the four APPR Framework for Teaching Domains (Planning and Preparation, Classroom Environment, Instruction, and Professional Responsibilities). Periodically, Mentors and Interns will use this form to assess the Intern’s growth. Throughout the year, Mentors will conduct frequent observations. The Mentor will provide oral and written feedback, and with the Intern will use a form called the Mentor-Intern Collaborative Feedback form (See Appendix).

**What support and assistance can an Intern expect from a Mentor?**

The Mentor’s role is to provide guidance in all of the four APPR Domains, help secure resources, connect the Intern with other colleagues and district services, and ease the Intern’s transition into the RCSD. The mentor’s role is one of advocate, peer coach and peer reviewer. The mentor should enrich the experience of an Intern, and build the Intern’s capacity to be a reflective practitioner.

**What are the responsibilities of an Intern?**

An Intern’s first and greatest responsibility is to his/her students, assuring that they receive the best possible effort as their teacher. Interns report to, and are supervised and evaluated by their immediate supervisor. *It is not the intent of the mentor program to compromise or supplant the role and responsibilities of the intern’s supervisor.* Rather, the intent of the program is to supplement and complement the role of the supervisor through peer assistance and review.

Interns are expected to attend a New Teacher Orientation. Additionally, workshops and other professional development opportunities for interns are offered by the RCSD Office of Professional Learning, the Rochester Teachers Association, the Rochester Teacher Center, and many other community organizations. **While a mentor may recommend various workshops to interns, it is the intern's responsibility to make any necessary arrangements to attend.** Mentors will advise Interns about whom to contact and how to make any necessary arrangements. Mentors are encouraged to attend professional learning alongside their Interns.

The CIT Panel acknowledges the diverse backgrounds, experiences, needs and preferences of learning styles inherent in the teaching staff. Interns, with assistance from their mentors and supervisors, will develop personalized goals for professional development. Interns will document their professional growth.

An intern shares the responsibility for scheduling time with his or her mentor, and for scheduling time for other professional development. Interns will also complete program assessment and evaluation materials as required, including the Intern Report on Mentor (see Appendix), as required.

**What are the professional expectations for Interns?**

Fundamental to the Career in Teaching Plan and other reform initiatives is the concept of extended expectations for all professional staff. In 1988, a group of teachers and administrators developed a set of *Professional Expectations for Teachers*. More recently, the CIT Panel approved

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the use of the *Framework for Teaching* rubric (Charlotte Danielson, 2011) to help define the district's vision of high-quality teaching and learning. The rubric's four domains (*Planning and Preparation, Classroom Environment, Instruction, Professional Responsibilities*) serve as points of departure for discussions between a mentor and intern. An Intern's performance in the Mentor Teaching-Intern Program will be assessed based on how well the Intern meets these professional expectations. The CIT publication, *Teacher Evaluation Guide: Annual Professional Performance Review-A Framework for Professional Practice*, provides detailed information on the teaching domain elements and the evaluation process. The evaluation process will also be discussed with teachers by their administrator.

**How does an Intern use per diem release CIT Sub Days?**

All Interns may receive a limited amount of per diem release time to be determined jointly by the mentor and intern. The release time is to be used primarily for the Intern's observation of the mentor and/or other skilled teachers. These observations should be planned purposefully with specific objectives, and should be followed by reflection with the mentor. Interns and mentors may make use of the Guided Observation Tool (pictured below). Find a blank copy at [www.rcsdk12.org/CIT/Resources](http://www.rcsdk12.org/CIT/Resources). With special permission, release time may be used for the following:

- Team teaching with a mentor or working with another lead teacher in your classroom
- Planning conferences for unit and lesson design
- Conferencing about strategies to create an environment of respect and rapport
- Collaborating about instructional strategies that engage students
- Reviewing and analyzing student work and other assessment data
- Reflecting/Goal Setting conferences

In order for an Intern to use a CIT Sub Day, a Mentor must first seek get approval from the CIT Office. Then, the Intern must seek approval from his/her administrator.

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**This form is available at the CIT Website in modified versions for Counselors, Librarians, Psychologists, and Social Workers.**
How is an Intern’s performance evaluated?

An Intern’s supervisor will evaluate the Intern according to the district’s policy for observation and evaluation of new teachers as described in the CIT-published policy manual, *Teacher Evaluation Guide: Annual Professional Performance Review-A Framework for Professional Practice*. The manual outlines administrative procedures for observation and evaluation of teacher performance. Interns who have not received the manual should contact their supervisor for a copy.

**All new teachers, including contract substitutes, will be evaluated by their supervisors.** This includes a recommendation for continuation or termination. This process is completed electronically on e-Performance (found in the Oracle-Peoplesoft application). In an Intern’s first year in the Career in Teaching Program, the mentor’s assessment of the Intern’s performance, like the supervisor’s evaluation of the Intern, is very important. As part of the negotiated agreement between the RTA and the RCSD, mentors advise, support, counsel, and provide resources to their assigned interns. The minimum number of required *Intern Status Reports* (see Appendix), filed by mentors with the CIT Panel, which indicate an intern’s progress in meeting the expectations of the internship is two (November, March). Additional Status Reports may be requested at any time by the CIT Panel. In May, the mentor presents the *Intern Final Report* (see Appendix) to the CIT Panel. This final report includes a recommendation about the intern’s suitability to continue in the district. All mentor-filed reports are submitted directly to the CIT Panel and remain part of an Intern’s confidential CIT file. The CIT Panel reviews both the mentor’s final report and the administrator’s final evaluation.

For interns who are experiencing difficulty in fulfilling one or more of the professional expectations, mentors are required to issue a Statement of Concern. This additional report is appropriate at any time after four weeks of internship and should be followed up by a *Status Report* and oral reports to the Mentor Program Director. The *Statement of Concern* serves as a written statement of serious difficulties in intern professional performance. Continuance of ineffective performance will result in a recommendation an intern not be employed by the district in the future. In addition, a *Mid-Year Unsatisfactory Report* can be filed by the end of January if such serious difficulties continue to be recognized by that time.

**What happens at the end of an internship?**

Internship is a “gatekeeping” mechanism for the profession and for the district. Mentors have the dual responsibility for the following:

- Assisting interns to develop their skills to the greatest extent possible;
- Assessing an intern’s growth and providing input regarding whether an intern should continue to be employed by the district.

Toward the end of the internship, the CIT Panel is responsible for making recommendations regarding an intern’s future with the district. The Panel considers both the mentor’s assessment and the supervisor’s evaluation when making the CIT recommendation for continuation or termination of an intern’s employment to the superintendent of Schools and the RTA president.

**What does the successful completion of an internship mean?**

The successful completion of an internship in the district is viewed as a substantial achievement. After reviewing the administrator’s evaluation and the mentor’s final report, if the CIT Panel recommends that an Intern continues employment with the district, and if the recommendation is approved by the Superintendent and the RTA President, then the teacher has successfully completed the internship career level.
Probationary teachers who successfully complete their internship will advance to the career development status of Resident for the next school year. While the district will make every effort to continue the employment of successful interns who are contract substitutes, the successful completion of an internship is not an offer for continued employment. Employment is also dependent on RCSD staffing needs.

**Does an Intern provide input about his/her Mentor?**

In keeping with the concept of peer review, Interns are required to complete the Intern Report on Mentor (see Appendix). Interns are asked to complete these reports in November and March. In addition, all interns are required to participate in the CIT Program Evaluation. This includes completing an online survey of their program experiences at the end of the year.

Since the CIT Program has generated considerable interest, many national researchers have requested access to interns and to mentors. The Panel recognizes that repeated requests for an Intern’s participation in these activities represent demands on their time. An Intern’s participation in any of these activities is entirely voluntary. Interns should check with their mentor before agreeing to participate.

**What if an Intern is troubled by something about the CIT Program or by a mentor?**

An internship is designed to be a positive, productive experience. If it is not, an Intern should let the Panel know by contacting the CIT Program Director so that steps can be taken to address the concerns.

**What kind of professional support is available to a Resident teacher?**

Non-tenured teachers are allowed to receive professional support from a mentor any time during their second and/or third year of teaching. Based on the needs determined by the Resident teacher or collaboratively by the mentor and Resident teacher, a mentor will visit the Resident’s classroom and provide peer feedback. In order for a mentor to be assigned to a Resident teacher, the Resident teacher should contact the CIT Director to request professional support. There are many reasons that a Resident might make this request, such as:

- recommendation by the Mentor on the Intern Final Report
- new teaching assignment
- transfer to a new school, or
- suggestion by the Resident’s administrator.

When a mentor is assigned to provide professional support to a Resident teacher, the mentor will not write any evaluative reports; however, the mentor will continue to provide confidential peer feedback regarding Planning and Preparation, Classroom Environment, Instruction, or Professional Responsibilities. The mentor will visit the teacher regularly.

**What kind of professional support is available to a Professional (tenured) teacher?**

Contractually, tenured teachers are allowed to receive professional support from a mentor for up to two full semesters. Professional support may be recommended by a colleague, a building representative or a building administrator but access to professional support is by self-referral only. Participation is voluntary. Support includes guidance from a mentor regarding the following four domains: Planning and Preparation, Classroom Environment, Instruction, or Professional Responsibilities. Additional mentor support may include, but is not limited to, observations of the mentor’s classes, demonstration lessons, suggestions of materials, and participation in workshops. In order for a mentor to be assigned to a tenured teacher, the teacher should contact the CIT Director to request professional support. There are many reasons that a tenured teacher might
make this request, including the suggestion of an administrator based on an observation or evaluation, a new teaching assignment, or a transfer into a new school.

When a mentor is assigned to provide professional support to a tenured teacher, the mentor will not write any evaluative reports; however, the mentor will provide confidential peer feedback. Once an assignment is made, it is up to the tenured teacher to decide how frequently or infrequently to utilize the mentor support.

**Is professional support of a tenured teacher the same thing as Intervention?**

No. Intervention is designed to offer all available resources to help improve the performance of experienced, tenured teachers who are having serious difficulties in the performance of their professional duties. A teacher is recommended in writing for Intervention by an administrator. This recommendation is appropriate when a teacher's performance is ineffective. It is expected that such a recommendation is initiated after reasonable efforts have been made to assist the teacher.

**Where do I turn if I have questions about CIT Mentor support?**

Teachers should visit the CIT website: [www.rcsdk12.org/CIT](http://www.rcsdk12.org/CIT). For questions not addressed there, please contact the CIT Program Director at 585-262-8541.
CIT MENTOR FORMS

Find digital versions of all forms on the following pages at on the “CIT Lead Teacher-Mentor Resources” page:
www.rcsdk12.org/CIT/Resources

Tools for Mentor Support & Feedback

Intern Self-Assessment & Goals Tool
Use this form with your Mentor to help assess strengths and needs. Revisit it throughout the school year to track growth and set new goals.

Collaborative Mentor-Intern Feedback Form
These carbonless two-part forms can be used to guide discussion and encourage habits of professional reflection. Your mentor will use it to celebrate successes, bring focus to your ongoing work, and set continuous goals for improvement.

These forms are available at the CIT Website in modified versions for Counselors, Librarians, Psychologists, and Social Workers.
Tools for Mentor Support & Feedback (continued)

CIT Suggestion Box
Use this tool for brainstorming ideas with your Mentor.

Find digital versions of forms on the “CIT Mentor Resources” page:
www.rcsdk12.org/CIT/Resources

CIT Analysis of Student Work Protocol
Reviewing student work with your Mentor is a powerful way to help understand what your students know in order to determine where to go next with instruction. Select samples of student work, and use this tool to identify characteristics of proficiency, diagnose student strengths and needs, and identify next steps for providing feedback and planning lesson activities.
# CIT Intern Reports

Find digital versions of forms on the “CIT Mentor Resources” page:  
[www.rcsdk12.org/CIT/Resources](http://www.rcsdk12.org/CIT/Resources)

## Intern Status Report (completed by Mentor)

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## Intern Report on Mentor (completed by Intern)
Submit and Review with Mentor. Mentor submits with Intern Status Reports in March and November.

These forms are available at the CIT Website in modified versions for Counselors, Librarians, Psychologists, and Social Workers.
**Intern Final Report** (completed by Mentor)
Recommendation for Continuation. Mentor Reviews with Intern and Submits to CIT Panel in May/June.

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**Professional Development Log**
(completed by Intern with Mentor)

Find digital versions of forms on the “CIT Mentor Resources” page: [www.rcsdk12.org/CIT/Resources](http://www.rcsdk12.org/CIT/Resources)
CIT Professional Support Reports

Professional Support Intake Form
Complete/Sign/Submit at start of professional support.

Professional Support Semester Report
Complete/Sign/Submit in January and June.
Frequently Called Numbers and Websites

Career In Teaching (CIT): www.rcsdk12.org/CIT
CIT@rcsdk12.org
585-262-8518

Rochester Teachers Association www.rochesterteachers.org
585-546-2681

CIT Website/Tuition Reimbursement: www.rcsdk12.org/Page/262
585-262-8518

CIT Website/NYS Certification www.rcsdk12.org/Page/263

State Education Department Office of Teaching 518-474-3901
TEACH Website: www.highered.nysed.gov/tcert

Human Resources (HCI) 585-262-8597

Benefits Department 585-262-8206

Employee Assistance Program 585-325-2980, 800-252-4555

Teacher Payroll 585-262-8265

RCSD eLearning (Instructional Tech) elearning.rcsdk12.org/index.html

RCSD HelpDesk (Technology) helpdesk@rcsdk12.org
585-262-8151


Advantage Federal Credit Union www.advantagefcu.org
585-454-5900

RCSD Central Office www.rcsdk12.org
585-262-8100