New Password functionality in ParentCONNECTxp.

There is a new password reset functionality that requires a users to answer a security question at login, even for existing accounts at the first time of login. This will allow you to have your login information emailed to you if you forget your password.

- 1. When you log in to ParentCONNECTxp, you will be prompted to answer a security question in the following window. There are 3 questions you can choose from.
- 2. Select the question you wish to answer and type the answer in the space provided, then click apply.
- 3. You will then be able to log in to ParentCONNECT xp.

ParentCONNECTxp Rochester City School District (Test System)		
Member Login Please enter your usemame and password. Username; 1020620test Password: •••••• Note: You may only login here if you have registered to use ParentCONNECTxp with this Forgot your password? Need help signing in?	Please enter the following account information Change Security Question: Security Question	
PEARSON	Cancel Apply	ParentCONNECT 2 v4.0.2

If you forget your password, follow the steps below.

- 1. Click on the link "Forgot your Password" on the login screen.
- 2. Enter your username. (This is sent to you 5 days after you submit your request).
- 3. Click "Next"

ParentCONNECTxp Rochester City School District (Test System)		
Member Login		
Please enter your username and password. Username:		
Login	Reset your password? X	
Forgot your password? Need help signing in?	If you have forgotten your username, you must contact your district for help resolving this.	
RSON	If you have forgotten your password please provide your usemame below and follow the steps to have a new password emailed to you.	ParentCONNECT 🔬
	Username 1020620test	
	Cancel Next	

4. Answer the security question with the information you supplied your first time logging in.

ParentCONNECTxp Rochester City School District (Test System)		
Member Login		
Please enter your username and password.		
Username:		
Password: Login	• •	
Note: You may only login here if you have registered to use ParentCONNECTxp with this sch	Reset your password? *	
Forgot your password? Need help signing in?	Answer the following security question to reset your password.	
DEADCON	Security Question	
PEARSON	What is your favorite hobby?	ParentCONNECT xp) v4.0.2
	Constal Colority	
	Cancel Submit	

5. You will receive a notification that your new password has been emailed to you.

ParentCONNECTxp Rochester City School District (Test System)		
Member Login		
Please enter your username and password. Username: Password: Login Note: You may only login here if you have registered to use ParentCONNECTxp with this sch Forgot your password? Need help signing in?	Reset your password? × A new password will be emailed to the email address accorded with this account.	
PEARSON	It is recommended that you change this password once you successfully sign into the system.	ParentCONNECT 🕉 V4.0.2

You reset your password or change your security question at any time by clicking "Settings".